

## **Engagement name:** Island Health Clinical Governance Improvement Initiative Local Level Design

### **Aim, background and logistics information:**

Island Health is conducting a Clinical Governance Improvement Initiative (CGII), with a current focus on establishing a model for Local Quality and Operations that provides clear accountability pathways and decision-making authority for local teams to assure and improve quality and health equity for those we serve. As we begin to design this local level quality structure, Patient Partner engagement is critical to understanding what issues are important to patients and the community, and what new ideas or solutions might exist that we have not considered. Patient partners residing on Vancouver Island and the Southern or Northern Gulf Islands are invited to participate in the Local Level Design Network.

The local CGI Design Network is a time-limited group of leaders and influencers who understand the impact of change on employees and medical staff. The Network will be advocates for the change by championing the efforts and helping colleagues understand the reason for the change to local level quality structures. They will collaborate with the local level project team to provide advice and feedback based on their expertise in local quality. In addition, this Network may raise issues such as areas of resistance and will work with the project team to develop mitigation strategies. Individuals on this Network will have specialized knowledge and insight into local level quality that can help validate assumptions and address gaps in the development of the local level design.

### **As part of this Network, we would be asking you to:**

- Dedicate about a total of 12 hours of time between August and December, 2023
  - 1.5 Hours for a Network Kickoff Event on August 17 (8:00-9:30am)
  - A half hour every three weeks from September to November for Network Huddles where you will be asked for feedback on content and discussion questions related to local level design. There will be multiple time options for each Network Huddle to try to be flexible of participants' schedules.
  - An hour long project close out even in December, 2023.
- Share information on the CGII Local Level Design process with your colleagues and report any feedback. Note that the Local Level Design team will support you with materials to engage with others.
- Support both the design of a local quality committee model and the implementation of that model in your site or community.
- Represent and share experiences and perspectives the project team may not already hear from (including from your part of the island and your background).

### **How to Participate**

We will engage with you through virtual small group huddles, and ask you to participate through an online tool to review documents and share your feedback. There will be one 90 minute virtual Kickoff Meeting (Thursday, August 17, 8:00-9:30am) to learn more about where the initiative is at so far, and what the Network can help advise.

Questions regarding the Network can be sent to Rory Allen, Director of Program and Community Planning at [Rory.Allen@islandhealth.ca](mailto:Rory.Allen@islandhealth.ca).