



Patient Voices Network uses the Zoom online platform for all orientations, education, and training. We have put together this handy guide to help prepare you to participate. If you have any further questions about Zoom, please contact pvn@healthqualitybc.ca

If you are joining the meeting from your laptop or computer:

- Ensure that your desktop has a built-in camera or webcam and speakers and microphone
- To join the meeting, simply click on the link provided in the invitation in your email.
- You must use Google Chrome, Safari, Firefox, or Edge as your internet browser because Internet Explorer will not work with zoom.

If you are joining the meeting on an Apple product like an iPhone or an iPad:

- Download the Zoom Meetings app from the app store
- Open the app and press the button that says “Join a Meeting”
- Enter the meeting ID found in the invitation highlighted further down the email and press “Join”

If you are joining the meeting on an android device:

- Download the Zoom Meetings app from Google Play
- Open the app and press the button that says “Join a Meeting”
- Enter the meeting ID found in the invitation highlighted further down the email and press “Join”

The Zoom website has great tutorial videos that can help you get started. We recommend testing your video and audio using this link: <https://zoom.us/test>

Zoom resources for patient partners (PHSA): <http://www.phsa.ca/health-professionals/professional-resources/provincial-virtual-health/zoom-for-healthcare/patient-resources>

Questions? The [Health Quality BC team](#) is happy to support you!