

Creating a great partnership involves being comfortable with moving forward together. Some opportunities will have a shortlist of patient partners. You may want to host an information discussion to ensure that they will be a good fit for your project. Here are some sample questions.

Choose between four to six questions to help talk about patient partner skills, background, and fit for your opportunity. Create a comfortable environment. This is a chance for you, and the patient partner to ask questions to help inform your decisions. Patient partners should only disclose what they are comfortable with during the discussion.

- Can you tell us about yourself and your interest in this opportunity?
- Have you had a care experience at (organization name)? Can you tell us about it?
- Can you tell us about a positive care experience? This could be an experience where you and your family felt respected or supported. What did the health care team do that gave you confidence, comfort, and was helpful to you?
- Have you had an experience that was not positive? How could it have changed or improved? How could have the health care team handled the situation?
- Tell me about a great team that you were a part of. What did the team do well? How did this impact you?
- Besides your health care experience, do you have other skills or strengths to contribute?
- Have you ever been in a group situation and found that someone had a different opinion than you? What was the result? Was there anything you did that was helpful?
- What if it takes a while to feel “at home” in a committee? Or what if progress coming to decisions is slow? Are you comfortable with a slow pace or are you happiest when discussions move with conclusions reached right away? How do you feel about the pace of events?
- Do you find it easy to share your opinion with a group? What if you have a different opinion than most of the group? What would you want to do in that situation?
- Tell me about a time when you felt you were misunderstood, and people became offended or defensive. How did you handle the situation? What was the outcome?
- Do you want to present your story about your experiences to others to highlight what was helpful and where improvements could happen?

When you have concluded the interview, be sure to provide an opportunity for patient partners to ask you questions as well. Let them know your proposed timeline for selection and when/how they should expect to hear about your decision. Close the conversation by thanking them for their time and for showing interest in the opportunity.

Questions? The [Health Quality BC team](#) is happy to support you!