



Patient Partner Role Expectations

The patient partner role is key to ensuring those that receive health care are part of improving it. This chart guides you to make an informed decision about your involvement. Please read and reach out to the Health Quality BC team if you have any questions.

Patient partners' role include:	Patient partners' role does not include:
Sharing your experience to improve the quality and safety of health care.	Addressing individual care concerns. Each health region has a <u>Patient Care Quality Office</u> that can follow up on any care concerns you may have.
Finding the best ways to include your input that takes into consideration what works for you.	Organizing scheduling of activities.
Meeting up with other patient partners to learn about their health care improvement work.	Advocating for certain health care issues and treatments. Creating health care issue-specific support groups.
Deciding how much you would like to get involved. This includes deciding whether to continue to work with a health care team.	Coordinating <u>engagement opportunities</u> or direction of the opportunity.
Education and training to help you feel confident about your involvement.	Making decisions about who takes part in opportunities. PVN provides names, with your permission, and the health care team decides who to invite.
Receiving details on where the health care team included your feedback, or not.	A guarantee that all your feedback will be actioned. Health care teams commit to give you details on how they considered your input, and how it influenced decisions.

Questions? The Health Quality BC team is happy to support you!