

## PVN Oversight & Advisory Committee Meeting

**Date: Monday, April 17, 2023**

**Time: 1.00-2.30pm**

**Venue: Zoom**

**Present:** Alana Williams, Amy Simmt-Mercer, Ashifa Ahmed, Beverley Pomeroy, Kris Gustavson, Linda Nelson, Maria Klement (vice-chair), Rachelle Ferrer, Sandy Ketler, Sherry Bar, Stephanie Massot, Tammy Hofer (co-chair), Terry Wilde, Tina Strudsholm, Vikram Bubber (co-chair)

**Regrets:** Chris Lamoureux, Christine Hunt, Christopher Webber, Cyndi Gerlach, Ellen Froom, Helen Chiu, Jana Buhlmann, Karla Warkotsch, Lindsay Arcott, Luka Poljak, Mandy Lindsay, Prachi Khanna, Salimah Lalli, Shannon Griffin,

### April 17, 2023 – PVN Oversight & Advisory Committee (O&A) Meeting Notes

	Topic	Discussion Notes	Action Items
1.	Welcome & Round Table Introductions	Members welcomed to the meeting and invited people to acknowledge the lands in which they are calling in from. Regrets noted as above.	n/a
2.	PVN Process Improvement Overview & Demo	<p>Rachelle provided an overview of the planned PVN process improvements in development. Overall, the proposed changes were well received. Members were given space to ask questions and share feedback. Suggestion and questions included:</p> <ul style="list-style-type: none"> <li>- Additional instructions and or guiding questions for background and aim section</li> <li>- Option to include demographics in eligibility criteria, relating to opportunities seeking diverse voices</li> <li>- Examples of completed ERFs</li> <li>- Include option to add a specific group or location in criteria</li> <li>- Separate organization and department fields, with drop down options for organizations to help consistency in reporting</li> </ul>	n/a
3.	Break Out Discussion	<p>Members split into groups to go over discussion question: <i>What other ways could we facilitate direct connection and relationship building between health care partners and patient partners?</i></p> <p>Members regrouped and shared ideas including:</p> <ul style="list-style-type: none"> <li>- Provide opportunities to report back to our patient/family/person members on what came of the project, the outcomes, impacts and evaluation.</li> <li>- Opportunities for patient partners and health care partners to learn together, i.e., engagement, or methods, etc. co-learn</li> <li>- Create education templates and tools for health authorities to "borrow/steal" and co-create resources and education opportunities for staff on person and family centered care.</li> <li>- To reach groups you haven't reached, start with the leaders and build trust and relationships. e.g., if you wanted to reach out to people without homes, posters would not help.</li> <li>- Listening groups, smaller local forums for health care partners and patient partners to get together and tell stories get to know each other or information share. PVN would not organize but just provide a "how to" package for organizations.</li> </ul>	n/a

		<ul style="list-style-type: none"> <li>- Health Authorities could join community volunteer fairs.</li> <li>- Find ways to celebrate the work that is already happening and bring people together to highlight and acknowledge.</li> <li>- I am in a What's App Chat for QI enthusiasts. I am a PP in a project from a connection in this group.</li> <li>- Patient partners can be curious and ask for more information. Ask to be involved or to meet people. One engagement can lead to many other connections and engagements.</li> <li>- Attend community events, when invited, to make connections with Indigenous Communities.</li> <li>- Patient partners coming together to engage health care partners through newsletters and surveys. Provide input to tripartite committee it is a back and forth.</li> <li>- Project to help facilitate more diversity with patient engagement</li> </ul>	
4.	Any Other Business & Close	<p>Member suggested patient partner mentorship program. Tammy advised this was piloted in 2021, with mixed results in the evaluation. Connections café was also provided as an opportunity to connect but the platform has recently closed. The Council is currently exploring options for the future direction.</p> <p>Member advocated for larger venue for Quality Forum, Tammy advised this has been explored but would increase cost.</p> <p>Sherry directed members to Ministry of Health 'Patients as Partners' website for additional resources.</p> <p>Tammy noted June meeting will focus on annual reflection session and closed meeting.</p>	Doodle poll for June meeting – RF
<p><b>Next meeting:</b></p> <ul style="list-style-type: none"> <li>• June TBC via Zoom</li> </ul>			