

## Patient Engagement Learning Series – Speaker Bios

### Webinar 3 – Diversity, Equity and Inclusion in Patient Engagement

April 13, 2022 | 12:00 – 1:00 PM | Zoom



Cassy Mitchell joined the BC Patient Safety & Quality Council in October 2018 as an Engagement Leader, with the experience of being both a patient and a health care provider. She originally became involved with Patient Voices Network (PVN) as a patient partner and was part of PVN's Oversight & Advisory Committee for over a year. She has a master's degree in health and a diploma in gerontology. When she emigrated to Canada from the UK in 2008, she worked for Northern Health as a nurse and supported public health information systems, before moving to a role coordinating home care services with the Haisla Nation. Cassy's work experiences as well as being a newcomer to Canada has created a curiosity around diversity, equity & inclusion practices in relation to reducing barriers to joining and participating in PVN.



Beverley Pomeroy is an active patient partner, Health care Educator and works with the Experience Team at Island Health. Bev is co-lead and Principal Investigator on several research projects partnering with institutions and organizations like UBC, BC Children's Hospital and Women's Health Research Institute. They also sit on the Oversight & Advisory Council for BCPSQC's Patient Voices Network and SPOR Evidence Alliance Executive Committee. Bev has a particular interest in Justice, Equity, Diversity and Inclusion (JEDI+) and has co-developed Trauma & Resiliency Informed Practice program for Research and Evaluation; a strength-based approach to patient-oriented research.

Bev fell into patient-oriented research after her daughter, Sophia, passed away in 2017 from a rare, complex, chronic disease at the age of 16.



Katie Mai is the Leader of Patient Experience and Community Engagement at BC Mental Health and Substance Use Services. She is a project manager and engagement leader that is committed to improving health equity for a more just and accessible world. Katie is passionate about transforming the way health care is designed and delivered for people experiencing social and economic marginalization in BC and beyond and is committed to collaboration with the people we serve at all levels of health care.