



Brief Survey Consent Form

Study Title: BC Communities' Technology Use during COVID-19 Pandemic

Principal Investigators

Dr. Kathy Rush, Professor, School of Nursing, University of British Columbia, Okanagan Campus Phone: 250-807-9561
Dr. Eric Li, Associate Professor, Faculty of Management, University of British Columbia, Okanagan Campus Phone: 250-807-8853

Co-Investigators

Dr. Katrina Plamondon, Assistant Professor, School of Nursing, University of British Columbia, Okanagan Campus
Dr. Nelly Oelke, Associate Professor, School of Nursing, University of British Columbia, Okanagan Campus
Dr. Barbara Pesut, Professor, School of Nursing, University of British Columbia, Okanagan Campus
Dr. Sarah Dow-Fleisner, Assistant Professor, School of Social Work, University of British Columbia, Okanagan Campus
Dr. Mohammad Khalad Hasan, Assistant Professor, Computer Science, University of British Columbia, Okanagan Campus
Dr. Leanne Currie, Associate Professor, School of Nursing, University of British Columbia – Vancouver Campus

Funding

This study is funded by the UBCO Eminence Program.

Purpose of the Study

The purpose of this study is to better understand how technology is being used by residents in BC communities during the COVID-19 pandemic. You are being invited to take part in this study because you are a person who lives or works in a BC community.

Study Procedures

If you choose to take part in this study, you will be invited to complete a 20-minute online survey. The survey includes questions about you, your experiences, and your use of technology during the COVID-19 pandemic.

You may decline to answer any questions in the survey. We will not pay you for the time you take to complete this survey.

Potential Risks and Benefits

Although there are no risks to participating in this research that we know of, thinking about the need to use technology during COVID-19 may bring up negative emotions. If you are not comfortable with answering questions about COVID-19, that is OK. You do not need to participate if doing so will cause you distress: we understand. We also don't expect you to benefit personally from



participating. However, in the future, others may benefit from what we learn. Your doctors and other health care providers are not involved in the study. Your future care is not influenced in any way by your decision to participate.

If thinking about technology use during COVID-19 brings up negative feelings there are resources available to you. See <https://www.healthlinkbc.ca/> for a list of resources. You can call 811 for free non-emergency health information, including mental health information. The BC mental Health Support line (310-6789) is also free and available 24 hours a day.

You will not be compensated for participating in this survey; however, at the end you will have the opportunity to provide your email address to be entered in a draw for cash prizes (one \$400, three \$200 and five \$100 cash prizes will be distributed to participants from communities in British Columbia). Odds of winning a prize are at least 1 in 100. After the survey is closed, winners will be selected at random and notified by email. Winners will be required to answer a skill testing question.

Confidentiality

We will keep all identifying information about you strictly confidential. We will use number codes on all data collected. The survey is being administered using Qualtrics, which is a Canadian survey platform. All data is secured and stored in Canada. The information you share will not be revealed to Qualtrics. Data will be kept for a minimum of five years after publication within a UBC facility. Paper copies will be stored in locked filing cabinets and electronic files will be password protected and stored on a secure UBC server. Only research staff will have access to the data collected in this study. Findings from the study may be shared through conference presentations, articles for publication, and other media outlets or used for teaching purposes. No information that would identify you will be shared. Findings will not be reported back directly to participants; however, a summary of the final research findings will be available to you if you request it from Cherisse Seaton (Cherisse.Seaton@ubc.ca).

Contact for information about the study

If you have any questions or desire further information with respect to this study, you may contact Dr. Kathy Rush or Dr Eric Li at the numbers above. If you have any concerns or complaints about your rights as a research participant and/or your experiences while participating in this study, contact the Research Participant Complaint Line in the UBC Office of Research Ethics toll free at 1-877-822-8598 or the UBC Okanagan Research Services Office at 250-807-8832. It is also possible to contact the Research Complaint Line by email (RSIL@ors.ubc.ca). Please reference the study number H20-01166 when calling so the Complaint Line staff can better assist you.

Consent:

Your participation is voluntary. You may refuse to participate or withdraw at any time. Participating or withdrawing will not have any effect on your current employment or access to health services. We encourage you to keep a copy of this cover letter for your own records.

Choosing “Yes” below indicates that you have reviewed this consent form and you:

- have received a copy of this consent form
- consent to participate in this study