



Health Care Partner Readiness Checklist

ADMINISTERED BY
BC PATIENT SAFETY & QUALITY COUNCIL

Engaging patients, families, and caregivers to improve services is an important part of a person- and family-centred organization. Your teams' readiness to embrace this type of relationship sets the stage for a successful partnership. We encourage you to get together with your team and use the questions below as a guide to see if your team is ready. If you answer no to any of these questions, you may need more time to discuss things before adding a patient partner to your team.

Questions	Yes	No
Do I believe that patients, families, and caregivers bring unique perspectives and expertise to the table?		
Do I work to create an environment in which patients, families, and caregivers feel supported enough to speak freely?		
Do I listen respectfully to the opinions of patients, families, and caregivers?		
Do I consistently let colleagues know that I value the insights of patients, families, and caregivers?		
Do I believe that patients, families, and caregivers bring a perspective to a project that no one else can provide?		
Do I believe that patients, families, and caregivers can look beyond their own experiences and issues?		
Do I believe that the perspectives and opinions of patients, families, caregivers, and providers are equally valid in planning and decision-making at the program and policy level?		
Do I have experience working with patients, families, and caregivers as partners and/or members of improvement or other teams		
Do I understand what is required and expected of patients, families, and caregivers who serve as partners and/or members of improvement or other teams?		
Do I clearly state what is required and expected of patients, families, and caregivers in their roles as partners?		
Do I help patients, families, and caregivers set clear goals for their role?		
Do I feel comfortable delegating responsibility to patients, families, caregivers, and improvement team members?		
Do I understand that an illness or other family demands may require patients, families, and caregivers to take time off from their responsibilities?		

Adapted from: Jeppson, E. & Thomas, J. Essential Allies: Families as Advisors (1994) Institute for Patient- and Family-Centered Care, Bethesda, MD.

Your Engagement Leader is available to support you. You can reach us at pvn@bcpsqc.ca or 1.877.282.1919

PVN is a community of patients, families and caregivers working together with health care partners to improve BC's health care system.