

Engagement Readiness Checklist

We encourage you to get together with your team and use this checklist to have a discussion around whether or not you're ready to engage patients. If you are unable to check off every item on the checklist, it might be time to reach out to your local Engagement Leader for further discussion about what is needed to put the right pieces in place.

- I believe that patients and families bring unique perspectives and expertise to the table
- I work to create an environment in which patients and families feel supported enough to speak freely
- I listen respectfully to the opinions of patients and families
- I consistently let colleagues know that I value the insights of patients and families
- I believe that patients and families bring a perspective to a project that no one else can provide
- I believe that patients and families can look beyond their own experiences and issues
- I believe the perspectives and opinions of patients, families and providers are equally valid in planning and decision-making at the program and policy levels
- I have experience working with patients and families as advisors and/or members of improvement or other teams
- I understand what is required and expected of patients and families who serve as advisors and/or members of improvement or other teams
- I clearly state what is required and expected of patients and families in their roles as advisors
- I help patients and families set clear goals for their role
- I feel comfortable delegating responsibility to patients, families and improvement team members
- I understand that an illness or other family demands may require patients and families to take time off from their responsibilities

