

Working Together – Virtually!

As we continue to share engagement opportunities, your health and safety is our top priority. Health care organizations are actively updating their COVID-19 guidelines and adapting to comply with public health standards. We recognize that there may be uncertainty in how you work together and whether it's safe to meet in-person. We hope these recommendations can assist you in having those conversations.

Can we meet in person?

We recommend that you meet virtually, not in person. Public health guidelines maintain that COVID-19 remains a concern and warrants appropriate physical distancing. Until there is a change in policy, we recommend participating virtually.

What if my group wants to meet in person?

There is no expectation for you to participate in person. As you continue to build relationships, we hope that you feel comfortable reaching out virtually to discuss options. However, we recognize that not every engagement opportunity can be transitioned easily to a virtual approach, so it's important that you talk about what makes sense.

Where do we start?

You can start by answering the following questions to help think about a virtual approach:

Preparation – Does everyone have access to technology and the supports to be successful?

Timing – How long do you meet in person? Would that timing be adaptable to a virtual setting? How does it support health and wellness of your partners?

Content Fit – A standard health care meeting with complex materials, may not apply to a virtual setting. If this topic is more complex, try adding a 1:1 discussion prior to a group meeting to reduce confusion and use group time efficiently.

Measuring Value – What's your intended outcome? Why are you trying to do this? The same rules apply for effective meetings, whether in person or virtually.

Your Engagement Leader is always available to support you as we adjust to the new normal. If you have any questions, please feel free to reach out to us at pvn@bcpsqc.ca or 1.877.282.1919

For accurate, up-to-date COVID-19 information, please refer to the BC Centre for Disease Control.



PVN is guided by patient and health care partners and administered by the:



BC PATIENT SAFETY & QUALITY COUNCIL
Working Together. Accelerating Improvement.