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Patient Voices Network: Oversight & Advisory Committee Meeting Minutes

April 2, 2019

2:00 - 3:30 pm

WebEx

Present:

Megan O'Reilly (Patient Partner - Interior)	Kevin Barry (Patient Partner - Interior)
Christina Thomas (Doctors of BC)	Esther Storvold (Patient Partner - Interior)
Sherri Mytopher (Patient Partner - Northern)	Teresa Bissenden (BC Patient Safety & Quality Council)
Kimberly Strain (Patient Partner - Fraser Valley)	Jo-Ann Tisserand (here in place of Karla Warkotsch) (Interior Health)
Helen Chiu (BC Renal)	Tanis Hampe (Northern Health)
Jim Cawsey (Patient Partner - Vancouver Island)	Deborah (Island Health)
Sunaina Sharma (Patient Partner - Fraser Valley)	Marlene Apolczer (Northern Health)
Cindy Charleyboy (Patient Partner - Interior)	Alyson Hagan-Johnson (Patient Partner - Vancouver Island)
Belinda Boyd (Vancouver Coastal Health)	Kate McNamee (Providence Health Care)
Colleen McGavin (BC Support Unit)	

Regrets:

Pamela Jessen (Patient Partner - Vancouver Island)
Mandy Lindsay (Fraser Health)
Kris Gustavson (Provincial Health Services Authority)
Lin Chen (Patient Partner - Greater Vancouver/Sunshine Coast)
Victoria Schmid (Island Health)
Kyle Warkentin (Patient Partner - Youth - Fraser Valley)
Megan Hunt (FNHA)

Time	Discussion Topic	Key Notes	Action Items & Person
2:00	Welcome & Introductions	A round of introductions was completed.	
2:10	Patient Partner Appreciation/Recognition	<p>A committee member brought forward the idea that perhaps PVN should look at how it appreciates and acknowledges the work of the patient partners.</p> <p>Committee members brainstormed ideas and suggestions on how they, and perhaps other patient partners might want to be recognized and appreciated.</p> <p><u>Next steps:</u> It was decided that PVN should develop a working group to explore how it can further explore the options for appreciation and acknowledgement. It was discussed that the opportunity to participate on the working group should be extended to patient partners not on the O&A committee to ensure a mix of voices.</p>	Teresa & Shannon: Create an engagement opportunity on patient partner appreciation
2:30	Patient Partner Compensation Parking Lot Themes	<p>The Committee discussed the list of themes and items that arose from the ‘parking lot’ during the patient partner compensation engagements.</p> <p>It was discussed that this should be explored further during our in person meeting in May.</p> <p><u>Some things to address right away:</u></p> <ul style="list-style-type: none"> -Encouraging more closing the loop, ensuring impact of engagements -Creating opportunities for patient partners to come together in communities. Notably, PVN coffee chats is something in the works. -Addressing geographic challenges. How to make things inclusive 	Committee to send Shannon or Teresa requests on parking lot items that need to be addressed immediately

Time	Discussion Topic	Key Notes	Action Items & Person
		and accessible for everyone.	
3:10	Oversight & Advisory Committee In Person Meeting	<p>The Committee is to complete a doodle poll. Please let Shannon know if the link is not working for you. Once a day has been selected, Irina will be connecting with the Committee to organize travel using our corporate card.</p> <p>Draft agenda to be sent before in-person meeting. Committee members are invited to facilitate at the meeting.</p>	
3:25	Next Steps & Closing Remarks	<p>Belinda Boyd gave an update on an online training module for patient partners who are interested in patient engagement. This will be offered by Delaney and Associates and hosted by VCH. More information to come.</p> <p>There is still room for committee members to apply for the San'yas Indigenous Cultural Safety Training. Please apply via our PVN website.</p> <p>We are still waiting for updates on patient partner logo review. Updates to PVN policies and procedures documents to be shared with Committee soon.</p>	