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**Patient Voices Network: Oversight & Advisory Committee Meeting Minutes**

**November 21<sup>st</sup>, 2017**

2:00 – 3:30 pm

WebEx

**Present:**

Elisa Murru (Canadian Mental Health Association)	Joshua Meyers (Fraser Health)
Karla Warkotsch (Interior Health)	Sunaina Sharma (Patient Partner – Fraser Valley)
Lin Chen (Patient Partner – Greater Vancouver/Sunshine Coast)	Cassy Mitchell (Patient Partner – Northern)
Sherri Mytopher (Patient Partner – Northern)	Alyson Hagan-Johnson (Patient Partner – Vancouver Island)
Dustine Tucker (Patient Partner – Interior)	Pamela Jessen (Patient Partner – Vancouver Island)
Kyle Warkentin (Patient Partner – Youth – Fraser Valley)	Kate McNamee (Providence Health Care)
Kris Gustavson (Provincial Health Services Agency)	Belinda Boyd (Vancouver Coastal Health)
Kimberly Strain (Patient Partner - Fraser Valley)	Sheila Gordon-Payne(Northern Health)
Ben Ridout (BC Patient Safety and Quality Council)	Irina Apostu (BC Patient Safety and Quality Council)
Sophie Wang (BC Patient Safety and Quality Council)	

**Regrets:**

Colleen McGavin (BC SUPPORT Unit)	Alana Godin (Doctors of BC)
Sonia Isaac Mann (FNHA)	Dawn Nedzelski (Island Health)
Shannon Holms (Ministry of Health)	Cherie Mercer (Patient Partner - Indigenous – Northern)



Discussion Topic	Key Notes	Action Items	Responsibility
	<ul style="list-style-type: none"> <li>- New Resources section on website launch</li> <li>- Patient partner orientations</li> <li>- Regional learning cafes</li> <li>- Council learning event attendance</li> <li>- Quality improvement overview videos</li> <li>- 1:1 engagement opportunity support</li> <li>- Conference presentations</li> <li>- Health care partner presentations/sessions</li> <li>- Patient Voice Mail newsletter</li> <li>- PVN blog</li> </ul> <p>Overview of how patients are engaged in provider education at UBC</p> <ul style="list-style-type: none"> <li>- Patient Engagement education for physicians</li> <li>- Patient engagement education for health care professional students</li> <li>- Current challenges include each health discipline's accreditation bodies don't currently require patients to be engaged during their curriculum design</li> <li>- UBC is currently doing an environmental scan on how patients can be more fully engaged</li> </ul> <p>Shared proposed ideas for future resources and educational activities. Gathered feedback from Committee members on ideas.</p> <ul style="list-style-type: none"> <li>- PVN Learning Series</li> <li>- Conference sponsorships</li> <li>- Engagement opportunity Getting Started Kit</li> <li>- Orientation materials on website</li> <li>- Short informational videos</li> <li>- 1-pager tip sheets</li> </ul> <p>Broad agreement with potential new resources but need for prioritization. Interest from Committee members on establishing a sub-working group looking at educational opportunities within PVN.</p>	<p>Further discussion with Committee members on education sub-working group</p>	<p>Ben Ridout &amp; Pamela Jessen to lead</p>