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Patient Voices Network: Oversight & Advisory Committee Meeting Minutes

February 23, 2017

1000 -1130

WebEx

Present:

Alyson Hagan-Johnson (Patient Partner Vancouver Island)	Khushnum Kapur (BC Patient Safety & Quality Council)
Belinda Boyd (Vancouver Coastal Health)	Kimberly Strain (Patient Partner – Fraser Valley)
Betty Murray (Patient Partner - Greater Vancouver/Sunshine Coast)	Kris Gustavson (Provincial Services Health Agency)
Ben Ridout (BC Patient Safety & Quality Council)	Katie Hughes (Canadian Mental Health Association)
Colleen McGavin (BC SUPPORT Unit)	Kate McNamee (Providence Health Care)
Deborah Harver Vancouver Island	Karla Warkotsch (Interior Health)
Dustine Tucker (Patient Partner – Interior)	Leya Stringer (Patient Partner – Interior)
Joyce Sandercock (Patient Partner - Greater Vancouver/Sunshine Coast)	Stephanie Hendrickson (Patient Partner – Youth)

Regrets:

Alana Godin (Doctors of BC),	Sandra Smith (Patient Partner – Northern)
Cherie Mercer (Patient Partner – First Nations)	Sonia Isaac Mann (First Nations Health Authority)
Jim Cawsey (Patient Partner - Vancouver Island)	Sunaina Sharma (Patient Partner – Fraser Valley)
Jillianne Code (Patient Partner - Vancouver Island)	Sheila Gordon-Payne (Northern Health)
Joshua Myers (Fraser Health)	Shannon Holms (Ministry of Health)

Guests: Leah Smith

Discussion Topic	Key Notes	Action Items	Responsibility
Welcome and Introductions	<ul style="list-style-type: none"> - Reviewed agenda and action items - All action items from previous meeting were completed no changes were made to the agenda - Action Items <ul style="list-style-type: none"> • Story telling updates – Educational sessions • PVN water bottles now available and being distributed 	Committee members please email Khushnum if you'd like a water bottle	O&A Committee Members
BC SUPPORT Unit Overview	<ul style="list-style-type: none"> - Colleen McGavin provide an overview of the BC SUPPORT Unit - SUPPORT Units are set up in each province - The BC SUPPORT Unit has 4 regional centres across the province <p>Why it was needed?</p> <ul style="list-style-type: none"> • Too many discoveries sit on shelves and in journals and in books (Melanie Barwick, "Getting to Impact: Why Knowledge Translation Matters for Researchers" at http://allergen-nce.ca/wp-content/uploads/Barwick.pdf) <p>Supporting patient-oriented research by</p> <ul style="list-style-type: none"> • Patient /Stakeholder Engagement • Research Navigation • Knowledge Translation • Career Development – as it is a huge culture shift <p>Patient Engagement Strategy</p> <ul style="list-style-type: none"> • Recruit • Train • Support <p>Priorities</p> <ul style="list-style-type: none"> • Academic researchers • Health system decision-makers • Health care providers • Patients <ul style="list-style-type: none"> - Achieving alignment between priorities of patients and other research users - PVN and the SUPPORT Unit are collaborating to develop a process to maximize support and opportunities for patient-oriented research 	Share copy of Colleen's presentation	Khushnum Kapur

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	<ul style="list-style-type: none"> - This will include development of a communications plan to ensure all of our partners are aware of the process for promoting and accessing patient-oriented research opportunities <ul style="list-style-type: none"> o Includes: info in newsletter and on website, webinar with information about BC SUPPORT Unit - PVN and the SUPPORT Unit will continue to monitor the new process and improve the process 	<p>PPE team to investigate hosting webinar to share info about BC SUPPORT Unit</p>	<p>Patient & Public Engagement Team</p>
<p>PVN Strategic Plan Review</p>	<ul style="list-style-type: none"> - Reviewed the strategic plan development process to date and discussed next steps: <ul style="list-style-type: none"> • Revising the plan based on Oversight & Advisory Committee feedback • Updated version will be completed by Communications team to review for plain language and consistency, plus general design/layout • Final version circulated to BCPSQC Council and Ministry of Health for approvals - Feedback to date has been focused on wording, format, plain language and consistency of terms - General consensus amongst reviewers of the main concepts and direction outlined in the plan - Review sections to achieve consensus <p><u>Vision</u> Preference for option 1: Patients, families and health care partners co-designing improved health care through authentic voice and diverse representation</p> <p><u>Mission</u> Even preference for Option 1 and updated Option 1. Using feedback will update to reflect preferred elements of both options</p> <p><u>Values & PFCC Principles</u> Consensus on values and principles - needs consistency with terminology</p>	<p>Update PVN Strategic Plan document based on feedback</p> <p>Ensure plain language and revise terminology for consistency</p>	<p>Ben Ridout</p> <p>Ben Ridout</p>

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	<p><u>Strategic Priorities</u> Consensus on 3 principles – revise for consistency with terminology</p> <ul style="list-style-type: none"> - Add mention of patient-oriented research to opening context of plan - A big thank you to the committee for the time and sharing ideas and opinions – getting close to final plan 		
What Matters to You? Ideas	<p>We discussed how the O&A Committee could help promote What Matters to you Day?</p> <ul style="list-style-type: none"> • http://humanlibrary.org/ - an idea for connecting patients and health care partners outside the care setting • Identify What Matters to each O&A Committee member and combine into a story to share on PVN and WMTY websites, promoted in newsletters 	<p>Created form for O&A members to complete</p> <p>Complete form to share what matters to you</p>	<p>Patient & Public Engagement Team</p> <p>O&A Committee members</p>

Next Meeting:

June 22nd, 2017 from 10:00 am to 11:30 am