



PVN is supported through the:



Patient Voices Network: Oversight & Advisory Committee Meeting Minutes

December 5, 2016

1100 -1230

WebEx

Present:

Alyson Hagan-Johnson (Patient Partner Vancouver Island)	Karla Warkotsch (Interior Health)
Belinda Boyd (Vancouver Coastal Health)	Kate McNamee (Providence Health Care)
Ben Ridout (BC Patient Safety & Quality Council)	Katie Hughes (Canadian Mental Health Association)
Betty Murray (Patient Partner - Greater Vancouver/Sunshine Coast)	Khushnum Kapur (BC Patient Safety & Quality Council)
Colleen McGavin (BC SUPPORT Unit)	Kimberly Strain (Patient Partner – Fraser Valley)
Deborah Harver Vancouver Island	Leah Stringer (Patient Partner – Interior)
Dustine Tucker (Patient Partner – Interior)	Sandra Smith (Patient Partner – Northern)
Jillianne code (Patient Partner - Vancouver Island)	Sheila Gordon-Payne (Northern Health)
Jim Cawsey (Patient Partner - Vancouver Island)	Stephanie Hendrickson (Patient Partner – Youth Northern)
Joshua Myers (Fraser Health)	Sunaina Sharma (Patient Partner – Fraser Valley)
Joyce Sandercock (Patient Partner - Greater Vancouver/Sunshine Coast)	

Regrets:

Alana Godin (Doctors of BC),	Shannon Holms (Ministry of Health)
Cherie Mercer (Patient Partner – First Nations)	Sonia Isaac Mann (First Nations Health Authority)
Kris Gustavson (Provincial Services Health Agency)	

Guests: Angela Wright, Gavin Stuart & Alison Osbourne

Discussion Topic	Key Notes	Action Items	Responsibility
Welcome and Introductions	<p>Review agenda and action items from previous meeting minutes</p> <ul style="list-style-type: none"> • Working group members <ul style="list-style-type: none"> ○ O&A Committee members have been selected for both What Matters to You? and Patient Quality Improvement Education working groups • Health Care Partner Agreement – in progress • Consultation survey for feedback on PVN strategic planning being finalized – to be circulated in December to gather feedback for February 2nd O&A Committee in-person meeting • Evaluation surveys for engagements updated based on feedback from O&A Committee – surveys will be implemented for PVN engagements 	<p>Draft health care partner agreement to be circulated to O&A Committee for feedback by Jan/Feb 2017</p>	<p>Patient & Public Engagement Team</p>
Academic Health Science Network (AHSN) Update and Discussion	<p>Gavin Stuart presented an overview of BC Academic Health Science Network development</p> <ul style="list-style-type: none"> • Three main objectives: <ul style="list-style-type: none"> – Communication: Broadly sharing BC AHSN’s current status, value proposition, draft strategy – Environmental scanning: Deepening the shared understanding of how BC AHSN fits within BC’s health innovation ecosystem and its potential for driving system change – Network development: base of people and organizations supportive of, and engaged in, network development and rollout - Discussed critical success factors for AHSN and how the organization can approach engagement with patients - Advice provided on what meaningful engagement can look like 	<p>Recommend BC AHSN/BC SUPPORT Unit be invited to Patients as Partners Annual Dialogue</p> <p>Invite Gavin to O&A Committee meeting in approx. 6 months for update</p>	<p>Ben Ridout & Jillianne Code</p> <p>Ben Ridout & Jillianne Code</p>

Discussion Topic	Key Notes	Action Items	Responsibility
Patient Access to Materials	<p>Angela Wright, PVN member, joined to discuss challenges she has faced on placement</p> <ul style="list-style-type: none"> • Not having access to documents that other members in the committee have access to • Having no alternative options to access materials when not an employee of health authority <p>Some ideas were generated from the discussion</p> <ul style="list-style-type: none"> • Alberta Health Services gives their volunteer's ID's that enables access – possible through Ministry? • Suggest other sharing mechanisms, such as Dropbox, Extranet, Moodle, etc. (need to investigate privacy impacts) • Provide education to health care partners about sharing materials with patient partners • Not begin the placement until all members have equal accesses so that patient involvement is impactful 	<p>Investigate system-level options to provide patient access to materials</p> <p>Add requirement to health care partner agreement to make materials available to patient partners</p> <p>Engagement Leaders highlight need for material sharing with health care partners during engagement setup</p>	<p>Ben Ridout</p> <p>Patient & Public Engagement Team</p> <p>Patient & Public Engagement Team</p>
Terminology Discussion: Volunteer and Partner	<p>Discussed the language used to describe PVN members, specifically PVN Volunteer and Patient Partner</p> <ul style="list-style-type: none"> • The term patient partner was the most appreciated term - members felt the term partner best matched with their role in engagements • Committee decided no need to adjust PVN Friends – two categories when signing up will be Patient Partner and PVN Friend • Need to finalize reference to Patient Voices Network when using Patient Partner title 	<p>For decision: send options to O&A Committee members about how to reference PVN with new terminology - Jan 2017</p> <p>After decision, update PVN messaging on website and materials</p>	<p>Ben Ridout & Jillianne Code</p> <p>Patient & Public Engagement Team</p>
Strategic Planning	<p><i>Deferred to February 2nd meeting:</i></p> <ul style="list-style-type: none"> - Update on Patients as Partners strategy session - Update on consultation process and feedback 	<p>Provide update on Patients as Partners strategic planning</p>	<p>Ben Ridout & Shannon Holms</p>

Next Meeting:

0900-1600 hrs - February 2, 2017

In-person – BCPSQC Office, Vancouver, BC