Get involved!

We want to hear about your health care experience

# WHAT IS THE OPPORTUNITY?

The Canadian Institute for Health Information (CIHI) would like to speak with a person who waited months before receiving community mental health counselling services.

We would like to invite you or your family members to participate in an interview to share your health care experience. Insights from this interview will appear in an article/story on CIHI’s website. You will get a chance to review any quotes attributed to you or your family member. Participation is voluntary and how much you choose to share is up to you.

If you are interested, we will book a 30 to 45 minute phone interview in April 2021.

Participants selected will be provided $50.00 for their time and contribution to the project.

# SOME THINGS WE WANT YOU TO KNOW

# This interview is part of CIHI’s work on Shared Health Priority indicators, which are meant to tell a story about access to care across the country, identify where there are gaps in services and help to make meaningful changes in order to improve the experiences of Canadian patients and their families.

# WHO CAN PARTICIPATE?

You can participate if you have accessed publicly run mental health counselling services in the past 2 yearsor are family members and:

* Waited for publicly run mental health counselling services in the community
* Waited 1 month or more for these services

# HOW CAN YOU GET INVOLVED?

# If you or someone you know is interested, please contact Corinne Ton That at ctonthat@cihi.ca by Friday, April 16, 2021. You will be asked to fill out a short questionnaire to help us in the selection process. Participation is voluntary.

# SUPPORTS AVAILABLE

Background information about the project will be sent ahead of time by email. We are happy to answer any questions you have.

**PRIVACY STATEMENT**

By responding to this Call for Participation and sharing any personal information about yourself, you will be indicating that you consent to the collection and use of this information by the CIHI for purposes of this patient engagement initiative.

The collection of this information is necessary for the proper administration of this patient engagement initiative, and will be used by CIHI only for the purpose of the patient engagement initiative. CIHI will retain your information for as long as required for the patient engagement initiative and will securely destroy your personal information when no longer needed. Your information will not be placed on mailing lists or released to any third party, except as may be authorized by law.

If you have any questions about the handling of your personal information, please contact:

[patientengagement@cihi.ca](mailto:patientengagement@cihi.ca)

# About CIHI

CIHI is an independent, not-for-profit organization dedicated to providing essential health information to all Canadians.

CIHI works closely with federal, provincial and territorial partners and stakeholders throughout Canada to gather, package and disseminate information to inform policy, management, care and research, leading to better and more equitable health outcomes for all Canadians.

Health information has become one of society’s most valuable public goods. For 25 years, CIHI has set the pace on data privacy, security, accessibility and innovation to improve Canada’s health systems.

CIHI: Better data. Better decisions. Healthier Canadians.

For more information, visit our website at [cihi.ca](https://www.cihi.ca).